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PATENT
Attorney Docket No.: 021756-060130US
Client Ref. No.: OID-2008-373-03

TOWNSEND and TOWNSEND and CREW LLP

By: /Shelley Reames/

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:

Safaa H. Hashim

Application No.: 10/669,885

Filed: September 23, 2003

For: TECHNIQUES FOR ARRANGING
VIEWS AND NAVIGATING IN A
WEB-CENTRIC INSURANCE
MANAGEMENT SYSTEM

Customer No.: 51206

Confirmation No. 2221

Examiner: Rachel L. Porter

Technology Center/Art Unit: 3626

AMENDMENT AND RESPONSE

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

In response to the Office Action mailed September 18, 2008 and Notice of Non-Compliant Amendment mailed April 13, 2009, Applicant respectfully requests reconsideration of the above-captioned application in view of the amendments and arguments set out below:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 7 of this paper.